

# DELIVERY HEROES



**BETTERTOGETHER**  
ALASKA

## FOR ISOLATED MAT-SU SENIORS

If you are retired or current member of law enforcement, emergency response, military, or home health care, we invite you and your families to deliver gifts to isolated seniors on Christmas day. Some seniors may request to have their gifts dropped on their porch (no-contact delivery), and some may want a short visit in their sitting room. Their tag will indicate which they prefer.

We need you to fill out the sign-up form on the Santa Cop website ([santacop.net/heroes.html](http://santacop.net/heroes.html))...and be ready to follow our safety agreements to ensure this Christmas is a positive and SAFE memory for the seniors. Thank you for serving!

## PREPARE



### COMPLETE THE HERO SIGN-UP FORM ONLINE

We need some information about you and the agency you currently are or previously have served in, as well as how many seniors you are willing to deliver to and which regional area(s) you would prefer to deliver packages.

### PICK UP GIFT BAGS THE WEEK BEFORE CHRISTMAS

Gift delivery bags will be staged at one central location: Central Mat-Su Fire Station 51. We ask that you pick them up during the week before Christmas (DECEMBER 20-23). Expect an e-mail or text letting you know final details for pickup and delivery. We may send out a reminder text\* and ask that you respond so we know you have picked up your packages and are ready to go.

*\*Text will have Northgate Alaska info, as they are generously allowing us to use their admin systems.*

## DELIVER



*Expect a reminder text Christmas morning from Santa Cop.*

### CALL YOUR ASSIGNED SENIORS

About 30 minutes before you go, call the seniors on your list to let them know you are on your way. Please wear the lanyard for Santa Cop so they know you are a part of the Santa Cop and Heroes Program. You will find all the information needed to call them and find their house on the tag attached to their bag. (The Senior's name, phone number, and address).

### DOOR DROP OR SENIOR VISIT (PICS OR IT DIDN'T HAPPEN 😊)

The tag on each gift bag will indicate if the senior is requesting a contactless DOOR DROP or if they want an in-person VISIT in their sitting room. If you enter their residence, we ask that you maintain 6ft distance and follow the same hygiene/safety protocols you have for your work. Please refrain from going in any other rooms and maintain visual line of site with all of your family members.

At some point during each visit, please take a picture or two together!

### CHECK-IN WHEN DONE & SEND YOUR PICS

To help us confirm all presents have been delivered on Christmas, we ask that you text our hotline (907)864-6701 letting us know you have delivered the presents. This is the same number you've received previous texts from. If you took any pictures, please attach them...we would love to feature these photos in celebration and thanks to the community!